



# Norwich & Peterborough Building Society

Transform IT capability using Pragmatic Agile

## Situation

Norwich and Peterborough Building Society is the fourteenth largest building society in the UK, with assets of over £3.7bn. It was formed by the merger of the Norwich and Peterborough Building Societies in 1986, and has over 50 branch offices mainly located in East Anglia, Northamptonshire and Lincolnshire.

The Society also has a branch in Gibraltar which opened in 1990. The Society employs around 1,000 staff, of whom 400 are based at its principle office in Peterborough.

## Tasks

Radtac were commissioned by NPBS to initially deliver an “Agile Kickstart” to identify, plan and agree the implications and the route to Agile at NPBS. This enabled NPBS to take a measured view when making their decision and to agree the way forward.

## Actions

Shaped the NPBS transformation and acted as Agile Project Manager for the transformation Coached the Agile teams to ensure fast enablement of hyper productivity Provided customized training – mainly around Scrum and XP Mentored key individuals in NPBS to enable the culture change required for Agile Measurement and monitoring of increasing IT capability and of team agile capability

## Results

““ At N&P, IT has a good track record of delivering successful projects to our business. We want to endure that we maintain that quality and stay ahead of the game.

- Head of IT Solutions for NPBS

““ After careful evaluation, chose to work with Radtac because they offered a pragmatic approach that enabled us to understand and introduce Agile methods that work within the practical realities of our existing project delivery processes.

- Head of Project Management and QA For IT Solutions at NPBS