



City Index Implement Agile Capability

To turbo charge their delivery capability

Situation

City Index is one of the world leaders in spread betting and CFD trading. Established in the UK in 1983 they have grown to become leading providers of contracts for difference, FX and spread betting over the past 29 years.






City Index is part of IPGL – a privately owned company with substantial shareholding in the world's leading derivatives broker ICAP plc. As a group they have over 400 employees worldwide and offices in the UK, Poland, Singapore, China, Israel and Australia.

Radtac Services Delivered





Radtac was commissioned by City Index to support the transformation of their whole IT department towards Agile capabilities.

This transformation was quite technical in nature ensuring not only that City Index had team delivery excellence (via Scrum), but also that they had effective technical techniques (via XP) and essential tools to enable short releases, TDD and BDD.

The Radtac Consulting services team:

-  Coached the City Index Agile teams to ensure fast enablement of hyper productivity
-  Provided customised training – mainly around Scrum and XP
-  Measurement and monitoring of increasing IT capability and of team Agile capability
-  Definition and implementation of the appropriate tooling to enable Agile technical practices
-  Scaled Agile across many teams (using SAFe and AgilePM).

Outcomes

-  Improved IT delivery capability
-  Customised training based on industry best standards (Scrum and XP – certified and uncertified).
-  Technical Agile support
-  A scaled Agile capability.