CDL Extends its Commitments to Clients

With Radtac's Pragmatic Agile Services

Situation	Cheshire Datasystems Ltd (CDL) is a market leader in software solutions for high volume retail insurance operations and is highly regarded as an independent, financially stable and trusted partner. CDL have consistently anticipated market trends, including the rise of tele-broking, online quotations, price comparison sites, consumer self-service and, most recently, telematics-based insurance products. As a result, they have grown organically over the past three decades, today employing over 400 people at their state-of-the-art headquarters in Stockport.
Radtac Services Delivered	In 2007 Radtac were selected by CDL to deliver Agile Consulting and Training and introduce Agile methods into CDL project delivery methods and processes; in 2013 Radtac was still providing support to CDL. CDL first engaged Radtac to deliver a short "Agile Kickstart". This focused work enabled CDL to understand the implications and potential for Agile and to agree a route forward with Radtac. Radtac then provided an agreed programme of Training and Consulting to apply Agile practices to selected Pilot Projects at CDL – and within an agreed timescale to enable CDL to meet their commitments to their clients. The Radtac Consulting services team: • Coached the CDL teams to ensure fast enablement of increased productivity • Provided customised training – mainly around AgilePM and Scrum • Provided measurement and monitoring of increasing IT capability and of team agile capability • Defined and implemented the appropriate tooling to enable Agile technical practices • Scaled Agile across many teams (using SAFe® and DSDM).
Outcomes	• Improved IT delivery capability • Customised training based on industry best standards (DSDM and Scrum – certified and uncertified). • Implementation of a pragmatic Agile approach that was complimentary to the reality of CDL • Scaled Agile across many teams and projects.

> " CDL is the leading provider of B2C websites for insurance intermediaries in the UK and the leading provider of B2B solutions for insurance aggregators – companies such as Moneysupermarket, Gocompare etc. rely on our solution. We have a track record of delivering powerful technologies for today's multi- faceted insurance operation and working with Radtac enables us to develop from this position of strength and take a step-change to deliver the additional benefits the Agile can provide."

Head of IT Development Division for CDL

> " Our objective in working with Radtac to introduce Agile at CDL is to extend our commitment to our clients, to continue to develop innovative and creative solutions, and to continue to apply a fresh approach to IT business solutions."

CDL Managing Director